

All correspondence should be addressed to the Director General



In reply, please quote

LET\_LSE\_PMS\_0012/03/26.....

# ZAMBIA MEDICINES REGULATORY AUTHORITY

## PUBLIC NOTICE

Date: 25<sup>th</sup> March 2026

To: Pharmaceutical outlets, Health Facilities, Healthcare Professionals, Public

### URGENT PUBLIC ALERT:

#### RECALL OF CITRO SODA REGULAR® MANUFACTURED BY ADCOCK INGRAM LIMITED, CLAYVILLE, SOUTH AFRICA

FOR IMMEDIATE RELEASE – The Zambia Medicines Regulatory Authority (ZAMRA) is a statutory body established under an Act of Parliament, the Medicines and Allied Substances Act No. 3 of 2013 of the Laws of Zambia. The main mandate of ZAMRA is to ensure the quality, safety and efficacy of medicines and allied substances for human and animal health protection.

On this background, the Authority wishes to notify all pharmaceutical outlets, health facilities, healthcare professionals, members of the public that it has been notified by the South African Health Products Regulatory Authority (SAHPRA) of the recall of Citro-Soda® Regular products which were manufactured at **Adcock Ingram Clayville factory**.

The recall has been necessitated by discovery of **foreign material** during inspection by SAHPRA. The foreign material discovered risks contamination of the products which poses health risks.

The recalled products are:

- Citro-Soda® Regular – 60g;
- Citro-Soda® Regular – 120g; and
- Citro-Soda® Regular 4g x 30 Sachets.

Note that this recall only applies only to Citro-Soda® Regular batches manufactured at Adcock Ingram Clayville and only batches expiring on or before November 2027. **This recall does not affect Citro-Soda® Regular manufactured at other Adcock Ingram manufacturing sites and does not affect Citro-Soda® Cranberry.**

**Citro-Soda® Regular** batches manufactured at Adcock Ingram Clayville are easily distinguishable from batches manufactured at other Adcock Ingram sites by the batch number. These batches can be identified by the batch number format “CXXXXXX”.

#### Product Details: Batch Identification – Clayville Factory (Affected):

Batch numbering of Adcock Ingram Clayville batches		Batch numbering of other Adcock sites <b>not impacted by recall</b>	
CXXXXXX X = number	Example C133477	PCXXXX PBXXXX AGXXXX X = number	Example: PC0002 PB0049 AG1880

**Head Office**  
Plot No: 2350/M  
Off Kenneth Kaunda International Airport Road.  
P.O. Box 31890, Lusaka, ZAMBIA  
Tel: +260 211 432 350 /432 351  
E-mail: [pharmacy@zamra.co.zm](mailto:pharmacy@zamra.co.zm)

**Report Adverse Reactions to:**  
Pharmacovigilance Unit, Lusaka  
Tel: +260 211 432 356  
E-mail: [npvu@zamra.co.zm](mailto:npvu@zamra.co.zm)  
Website: [www.zamra.co.zm](http://www.zamra.co.zm)

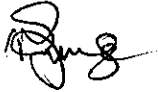
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Pharmaceutical outlets, health facilities and other distribution centers, including chain stores that may have the impacted products are advised to refrain from selling them and return them to their suppliers for destruction.

Consumers are also requested to return any impacted products to the point of purchase for stock replacement.

If you suffer any adverse drug reaction having used any of this product, you are advised to seek immediate medical advice and report the incident to the National Pharmacovigilance Unit at Zambia Medicines Regulatory Authority by phone: +260 211 432 356/+260 //956 521 094 or email address at: [npvu@zamra.co.zm](mailto:npvu@zamra.co.zm) or [pharmacy@zamra.co.zm](mailto:pharmacy@zamra.co.zm).

Should you need further clarification, please do not hesitate to contact our Secretariat.



Makomani Siyanga (Mr.)  
**DIRECTOR-GENERAL**